

Help us to serve you better

If you have any enquiry or complaint on our service:

Speak to our Head of Operations

Tel. No. : **+6015-48769311**

Email : **complaints@transfermate.com**

Please provide details and we will respond to you within 7 days

**We are committed to ensure our service
meets your expectation**

If you are not satisfied with the outcome of your complaint or how it is handled,
you may contact:

**Malaysian Association
of Money Services Business**

Tel: +603-7722 5808

Email: admin@mamsb.org.my

Fax: +603-7722 5008

Website: www.mamsb.org.my



OR

BNMTELELINK

Tel: 1-300-88-5465 (1-300-88-LINK)

Email: bnmtelelink@bnm.gov.my

Fax: +603-2174 1515

Website: www.bnm.gov.my/bnmlink

**Money Services Business
Regulation Department,
Bank Negara Malaysia**

Tel: +603-2691 6545 / 2691 7044

Email: msbr@bnm.gov.my